



Lowest Service Price Promotion Terms & Conditions

The following terms and conditions apply to this promotion. By taking part in this promotion, you agree to be automatically subject to the following specific terms and conditions.

Promotion Period: The Lowest Service Price Promotion runs from 18 September 2025 to 31 December 2025.

At Stage Zero, we're committed to providing the most cost-effective alternative energy solutions. If we can't match a competitor's quote for a comparable solar and/or backup energy service, we'll pay you **R2,000 (two thousand rand)** in cash! This promotion reflects our confidence in delivering unmatched value for your energy needs.

Eligibility

The promotion is applicable to anyone:

- who is not an existing Stage Zero Customer upon commencement of the Promotion Period;
- who have not qualified or received payment/incentives for another Stage Zero promotion 24 (twenty four) months preceding commencement of the Promotion Period;
- whose services were not terminated by Stage Zero 24 (twenty four) months preceding commencement of the Promotion Period.

Exclusions

The promotion is **not** applicable to:

- existing Stage Zero Customers;
- commercial products and services (e.g. products with inverter sizes greater than 24Kw);
- quotes for services outside of the Republic of South Africa;
- outright purchases; and
- portable backup products.



Qualifying Criteria

- A potential customer must:
 - obtain a quote for an eligible Stage Zero alternative energy service (e.g., solar and/or backup systems) during the Promotion Period.
 - provide a verifiable competing quote issued to the potential customer from a reputable South African alternative energy service provider, dated within the promotion period and still valid, for a like-for-like service.
 - provide proof of address which corresponds with the specified address on the competing quote that is not older than 3 (three) months.
- If Stage Zero cannot match the competing quote on a like-for-like basis, you may claim the R2,000 payment subject to the provisions of the Claim Validation Criteria below.
- Claims must be submitted within 30 (thirty) days of receiving Stage Zero's final quote via email to promotions@stagezero.co.za, or by contacting the Stage Zero support desk at 087 162 5000.
- Valid claims will be paid within 30 (thirty) days of receipt via bank transfer to a South African bank account provided by the claimant.

Claim Validation Criteria

Stage Zero will compare its quote to the competing quote on a like-for-like basis, ensuring alignment on:

- customer details (full name, ID number, and installation address);
- service specifications (e.g., solar panel wattage, battery capacity, inverter size, or system efficiency);
- total cost including monthly rental/subscription charges, installation/setup charges, de-installation/cancellation charges, upgrade/downgrade charges and maintenance or warranty terms;
- quality of product and service inclusions.

The competing quote must be submitted as a verifiable document (e.g., PDF, email, or signed quote from the service provider). Stage Zero reserves the right to reject any quote deemed unrealistic, fraudulent, or fabricated at its sole discretion.



Additional terms:

- This promotion will run for the Promotion Period only and Stage Zero reserves the right to extend or discontinue this promotion at its discretion.
- Recipients are responsible for any tax obligations arising from the R2,000 payment.
- Claims under this promotion is limited to 1 (one) claim per potential customer irrespective of the number of quotes submitted;
- If multiple claims are submitted by the same potential customer for different products and / or specified addresses, such claims shall not qualify.
- Only 1 (one) claim will be paid per specified address,
- In the event that more than one potential customers submit a claim in respect of the same specified address, payment shall be effected to the first qualifying potential customer only.
- Disputes regarding claim validity can be escalated to promotions@stagezero.co.za for review within 14 (fourteen) days of rejection. Stage Zero's decision following review is final.
- Stage Zero is not liable for delays in claim processing due to incorrect or incomplete information provided by claimants.